



## Department of Commerce

Division of Financial Institutions

John R. Kasich, Governor  
Jacqueline T. Williams, Director

## Ohio Division of Financial Institutions

### Mortgage License Renewals and Processing Times for all Applications During Renewal Season

The Ohio Division of Financial Institutions (Division) anticipates a very large volume of new and renewal applications during the end-of-year renewal period, Nov. 1-Dec. 31, 2017. This increased volume leads to longer review, processing and issuance times for applications, and longer response times for questions. The Division estimates an approximate six-eight week delay in processing renewal applications for the 2018 calendar year.

Ohio Revised Code Section 119.06 permits a licensed business or individual to operate after filing a complete and timely renewal application, even if the Division has not yet processed the renewal. Therefore, if you are a licensed business or individual and have applied for renewal in a timely manner, you ARE permitted to continue to operate while the Division reviews your application. The Division requests all inquiries regarding the review of renewal applications be held until eight weeks following any new and/or renewal application filings to permit the Division the opportunity to review and process applications.

For individuals who are reapplying under the OMBA and OMLA and whose test score is approaching the five-year deadline, please familiarize yourself with the [NMLS Test Expiration Policy](#).

Questions? Contact the Division of Financial Institutions at 614-728-8400 or [webdfi-cf@com.state.oh.us](mailto:webdfi-cf@com.state.oh.us).

New to NMLS? See the [Getting Started: State-Licensed Companies](#) page of the [NMLS Resource Center](#).